



NEW EMPLOYEE SPOTLIGHT

Scott
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Could you introduce yourself briefly?

Scott Heinlein:

Hi, my name is Scott Heinlein, I'm 24 years old and live in New Hampshire, and I currently work out of the Peterborough office. I'm a recent college graduate with a degree in computer information systems w/ a concentration in software development. I joined Arcad in May of this year.

Where did you develop on the IBM i platform?

Scott Heinlein:

Before joining Arcad, I actually had no experience on the IBM i platform. I was really surprised to learn that such a large industry exists, yet it's hardly mentioned at all in college courses. Because of this, I've had to learn the platform very quickly. Translating my knowledge of windows/linux systems to IBM's "green screen" has been an interesting experience, and I hope to be certified with Arcad within the next couple months.

What's your position at Arcad Software?

Scott Heinlein:

I work as a consultant focused primarily on our multi-platform software. As the primary US employee dedicated to Drops, I take on a variety of responsibilities which can include technical support, implementation and configuration, and assisting with pre-sales.

Why Arcad?

Scott Heinlein:

Arcad is an exciting place to work because while other companies in this industry appear to stagnate, we are very clearly leading this space in innovation and bringing modern development practices and tools to the IBM world. As someone who comes from the “open systems” world, it's shocking to see some of the outdated practices and tools shops use before they make the switch to Arcad. I think there's an obvious need for DevOps solutions and modern tools in this industry and it's fun to be a part of the company working to provide that. Everyone I've worked with is very passionate about the software and solutions we provide which creates a very engaging place to work.

What is a technical challenge you've experienced at Arcad and how did you solve it?

Scott Heinlein:

One recent challenge that comes to mind, is one of our large customers in the US requesting a custom reporting feature for Drops deployments. Using the Drops API and scripts I was able to provide them exactly what they asked for. Aside from that, learning the IBM platform and Arcad/Drops software has been a technical challenge in and of itself!

What's a cool project you've recently worked on?

Scott Heinlein:

Planning and building the US network has been a project I've really enjoyed. Although the project is still ongoing, creating an IT infrastructure from the ground up is very cool to a geek like myself.